

Minutes of Board Meeting Conference Call

May 14, 2014

10:00 a.m.

Present via teleconference were Chairman Trummie Patrick, David Connell, Jeff Wigington, Kelly Gay, Carolyn Roddy, Virginia Galloway and Anthony Heath. Attending the meeting from the Office of the Attorney General was Amy Radley and Mindy Park, and from the Office of Planning and Budget was Ms. Terry Oluleye. Also attending the meeting from A Driving Advantage, Life Navigation Center was Ms. Renee Eady and from the Department of Behavioral Health and Developmental Health Disabilities was Mr. Scott Dunbar.

Establish Quorum/Call to Order

Chairman Patrick confirmed the presence of a quorum and called the meeting to order at 10:04 a.m.

Approval of Minutes

Chairman Patrick called for a motion regarding the minutes from the April 16, 2014 board meeting. There was an error with the attendance of board member David Connell. A motion was made to approve the regular meeting minutes on the basis of the correction being made; the motion received a second and was passed with unanimous approval by the remaining board members.

Commissioner's Report

Commissioner Mikell began by informing the Board of the CSC's performance. We served 337,448 customers statewide in April. Our statewide wait-time was only 21 minutes and 32 seconds. As with March, we out-performed April of the previous year. Last month we served over 13,000 MORE customers than in April of 2013, and yet our wait-time was HALF of what it was in April of 2013. (It was 44 minutes and 49 seconds back then). In April of 2013, 6 CSC's had an average wait-time of an hour or more. Last month, no one had an hour (or even close).

We continue to be much improved over our pre-REAL ID days as well. Last month, we served 58,000 MORE customers than we did back in April of 2012, and we took approximately 11 minutes LESS to do it this year. The 2012 wait time was 32 minutes and 47 seconds. We again improved over the pre-REAL ID numbers.

For April, an incredible 18 CSC's met the goal for serving 95% of our customers in 30 minutes or less for the entire month.

Commissioner Mikell then briefed the Board about our recent Social Security Administration audit. He stated that he received a letter from them acknowledging that our safeguards are well managed and that we are in compliance.

Commissioner Mikell informed the Board that the option of including blood type on our customer's driver licenses will go into production for soft launch this Thursday evening. Customers can choose this option when completing the license application. There is a disclaimer on the application regarding the choice of blood type because the agency will apply the choice made by the customer without providing documentation. The customers will sign the application agreeing that the information provided is correct.

Our facilities update was given by Bob Griffin, Chief Information Officer. We currently have six projects underway for new or replacement centers. In Cobb County, the construction team, CHOATE, is moving forward establishing facilities in Marietta and in Kennesaw. The State Properties Commission has the lease agreement, and we expect that it will be signed at the next Cobb County Board meeting. For the Atlanta facility, the RFP is still ongoing. Both parties in the final for the award were issued a clarification letter for critical building elements. The State Properties Commission is scheduled to issue a Letter of Intent on Friday, May 23, 2014. In Paulding County, a portion of the land has been deeded over to the state for the new building and this will be presented at the June 11, 2014 State Properties Board meeting. In Fort Benning, we are still waiting for the study from the Army Corps of Engineers. The CSC in Bainbridge is on track to have this site up and running by January 1, 2015, but we hope to move in even sooner.

Lastly, Commissioner Mikell briefed the Board about his AAMVA Board of Directors meeting last week in Arlington, Virginia. He mentioned the retirement of CEO Neil Schuster and that AAMVA is looking for a new CEO.

Petitions for Board Waiver

Renee Eady – She is seeking a waiver of Rule 375-5-6.03(1) or requesting that the language in the rule excluding the Department of Behavioral Health and Developmental Disabilities employees (DBHDD) to be removed. She has been in the driving school business since 1991, and has been a DUI/Risk Reduction instructor since 1992. She is currently working part-time with DBHDD as a trainer and clinical consultant. She does not have an office at DBHDD. In her position with DBHDD she uses her clinical skills as a licensed professional counselor and addiction counselor to provide training on motivational interviewing and consults on various clinical issues. It is her contention that the rule was created to prevent a conflict of interest for the Department of Public Safety employees who may have been seeking to own or operate driving schools. Ms. Williams stated that the Department does not support the approval of the waiver pursuant to 375-5-6-.03(1). “No employee of the Department, the Georgia Department of Public Safety, the Department of Behavioral Health and Developmental Disabilities, or any spouse, dependent child, dependent stepchild, or dependent adopted child of such employee, shall be certified by the Department as a program owner, director or instructor.”

Jeff Wigington motioned to deny the request for waiver; Anthony Heath seconded. The motion to deny the request for waiver was unanimous among the remaining Board members.

Malissa Frederiksen – She is seeking a Georgia driver's license. She currently has a valid Florida driver's license. She has her mother's US Passport that list her as the daughter, her German birth certificate that

includes both American parents' name, a souvenir birth certificate issued by the Army that includes both American parents name, a report of child born abroad of American parents, a copy of her marriage record from Florida, and a Social Security card. Ms. Williams stated that the Department supports the approval of the waiver.

Virginia Galloway motioned to approve the waiver; David Connell seconded the motion with unanimous approval by the remaining Board members.

Zeneathea Murphy – She is seeking a Georgia driver's license. She has a copy of her birth certificate, a copy of her high school transcript, a copy of her high school Diploma, a copy of her 1040A tax return, a divorce decree, home ownership documentation, a copy of an earnings report, a birth certificate of her child and a current marriage certificate. Ms. Williams stated that the Department supports the approval of the waiver.

Virginia Galloway motioned to approve the waiver; Kelly Gay seconded the motion with unanimous approval by the remaining Board members.

New or Old Business

The next Board meeting is scheduled for June 11, 2014 at 10:00 a.m.

Adjournment

There was no further business to discuss; Chairman Patrick called for a motion to adjourn. A motion was made by Virginia Galloway; Anthony Heath seconded the motion with unanimous approval by the Board.

Respectfully submitted,

Kelly H. Gay, Secretary