

It's In the Mail!

After completing service for a Driver's License, Identification Card, Permit or Driving History, your document(s) should arrive by mail within 14 days.

Security

At DDS our first priority is to maintain the integrity and security of your personal identification information.

Creating your personal account will assist us in this effort.

Remember to always keep your address current with DDS. The U.S.P.S. will not deliver to a forwarding address.

All customers requesting a new Driver's License, Identification Card or Permit should immediately destroy old licenses, ID cards or permits upon receipt of the replacement to protect your identity and sensitive personal information.



Smart Government

DDS Mission

To continuously be the most customer-focused, results-driven, best managed organization by instilling values and demonstrating "WE C.A.R.E." while ensuring public trust and safeguarding the integrity of our services.

Our new Internet Services support our mission by improving customer convenience through the establishment of a personal account with DDS.

Our new process eliminates the need for an expensive invitation to renew. Customers will be reminded to renew, upgrade or update their address via an inexpensive post card!

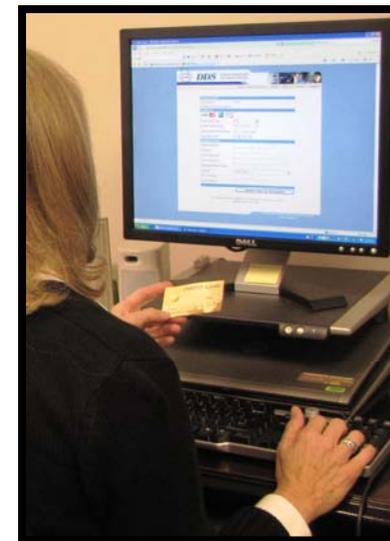


www.dds.ga.gov



SAVE TIME!

Use Our New and Enhanced Internet Services!



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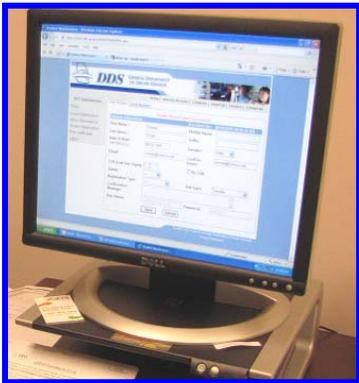
Georgia Department of Driver
Services
2206 East View Parkway
Conyers, Ga. 30013

Anytime! Anywhere!

The Department of Driver Services (DDS) has offered our customers Internet service options since 2002!

Now DDS has improved our website to provide additional transactions and make existing services more convenient saving our customers valuable time and money.

Services are available twenty-four hours a day and seven days a week. Why come in if you don't have to?



Other Internet Services For All Customers Include:

- Pay Super Speeder fees
- Download the most recent versions of the driver's licensing manuals
- Obtain information on licensing requirements
- Take a practice test

New Services Include:

- Instantly create a customer account to conduct transactions, view your status and receive notifications from DDS without delay
- Immediately renew or replace a license without a prior invitation or special instructions from DDS
- Receive multiple services in one transaction using our *shopping cart*
- Request an Identification Card (if you have a current Driver's License)
- Request a Certified Driving History (MVR)
- Verify any points on your record quickly and conveniently every time you log in
- Pay Fail to Appear (FTA) fees

Improved Services Include:

For Georgia residents with a current Driver's License, Identification Card or Permit record on file:

- Change your address when you renew
- Replace a lost card
- View/Download a copy of your Driving History (MVR)

Access DDS Services by Internet Day or Night

Simple Registration

After creating a customer account, customers will immediately have information forwarded to the email address provided. The email from DDS provides a link to continue the confirmation process. With one click, customers are then directed to select the services needed. The process is simple and secure.

Cost Savings

DDS does not charge an additional fee for choosing Internet Services. There are fees for particular services just as when visiting in person. A \$5.00 discount may apply for eligible license types that are renewed on the Internet.

Payment Options

For services that require a payment, you may use your Visa, Mastercard, American Express or Discover card. Debit cards with the Visa or Mastercard logo are also accepted.

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